

nero

BackItUp & Burn



Tutorial

Recovering deleted files from SD cards or other media with Nero RescueAgent

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Recovering deleted files from SD cards or other media with Nero RescueAgent

In this tutorial you can follow the step by step procedure for selecting files according to specific criteria and problem categories and to restore them with Nero BackItUp and Nero RescueAgent .

The following requirement has to be fulfilled:

- ▶ You have started Nero BackItUp

To restore your data, proceed as follows:

1. Click the  icon.
 - The Nero RescueAgent window is opened.
2. Connect the desired storage medium to your computer.
3. Select the storage medium (e.g.: G: USB FLASH DRIVE) from the **Drive / Media to recover data from** drop-down menu.
4. Select the desired scan level, (e.g.: **Fast scan** option button).





The fast scan only searches the FAT file system of the storage medium. The fast scan finds deleted files and older file versions.

The deep scan searches the whole storage medium. With the deep scan you can find individual faulty meta-file entries, corrupted files, unreadable sectors as well as files that have been deleted and which are not visible in the FAT file system.

The deep scan takes much longer than the fast scan.

5. Click the **Next** button.
 - The **Fast scan in progress** screen is displayed. Progress can be followed here. After completion of the search, the **Files to recover** screen is displayed and lists all files and folders that can be restored. As the list can be very long, it is possible to show files according to certain criteria and problem categories.
6. Click the **Show** button.
 - The **Show only specific files** window is opened.
7. Select the check box of the desired criteria, here the **All recoverable files** check box.
8. Click the **Show** button.
 - The **Show only specific files** window is closed. The **Show** button receives a green tick.
9. Click the **Select** button.
 - The **Select specific files** window is opened.
10. Enter the search term "Nero" into the **All or part of a file name** input field.
(In the video tutorial, the search term will be shown automatically if you click on the input field.)
11. Click the **Select** button.

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- The **Select specific files** window is closed. The **Select** button receives a green tick.
12. Click the  button in order to define the target folder of the file to be restored.
13. The **Browse for folder** window is opened.



The folder in which the files are to be stored must not be situated on the same storage medium from which the files are to be restored.

14. Select the folder in which the files are to be stored, (here: **Recovered files** folder).
15. Click the **OK** button.
- The **Browse for folder** window is closed.
16. Click the **Next** button.
- Nero RescueAgent begins restoring the selected files. This can take some time depending on how severely the storage medium is damaged. After restoration is complete, the **Restoration completed** screen is displayed.
- You have successfully restored your data.